

Problem No.6
Can't Print
without any Error!!



Why?

Does the cable connect the printer to the personal computer correctly?
Is there not a break in the cable?

First, check the printer mode.
See "1. How to Adjustm Function Setting No.1".



Check 1



The trouble still persists.

The main board of the printer may be broken.

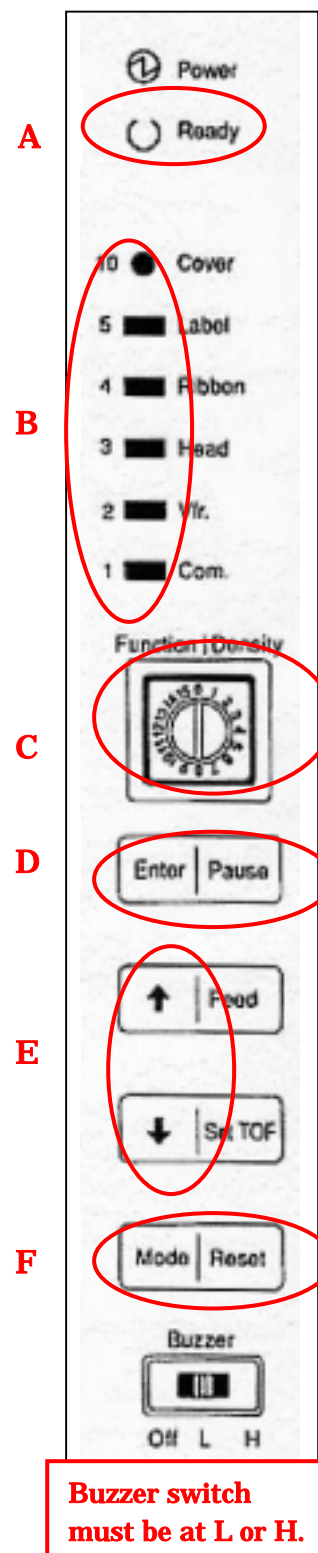


1. How to Adjust the Function Setting No. 1

Turn the printer off and turn the density switch **C** to **1**. Turn on the power while pressing **F** [Mode/Reset] (See the figure on the right.). Press and hold the switch until the buzzer sounds (Release the switch when the buzzer sounds.). Check to see that **A** [Ready] LED flashes. (The flashing of [Ready] LED shows that the printer is in the function setting mode.)

What is the number of the lit lamp in **B**? (If two lamps are lit, the sum of the numbers on the left of the LEDs is the value of setting 1.) Is the value 6 or 7? 6 or 7 means automatic model is mounted, and in this case you can't print labels without a command from outside such as that from a sequencer. In this case, select **1** (standard model) with **C** in **E** and press and hold **D** [Enter/Pause] at least 2 seconds. (The buzzer makes a series of beeps.) Press and hold **F** [Mode/Reset] at least 2 seconds. Turn the power off and reset the density switch.

Note: When the function setting is sent to the printer by printing software you generated, the sent setting is effective.



SRS Troubleshooting

Turn the printer on and print labels.



**Does the printer
work?**

If the data are sent correctly from the personal computer (the communication cable is not broken) and still you can't print labels, the main board of the printer may be broken.

Please consult us in such a case.

