

Problem No.8
Frequent Voids!!



What shall I do?

First, check the output slot paper guide.
See “1. Output Slot Paper Guide”.



Check 1



No improvement?

Clean the verifier lens.
See “2. How to Clean the Verifier Lens”.



Check 2



The trouble still persists.

Check the label format.
See “3. Label Format Specification”.

Emergency measure



Check 3

When you must simply print labels,
see “4. How to Stop the Verifier”.




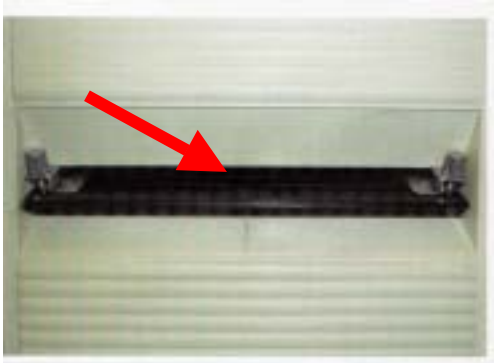
Remedies for Multiple Voids

Refer to this section when you frequently have void labels even though the print quality of those labels is not deteriorated at all and they do not have any blur. Please see “Problem No.2 Blurred Print” when you have blurred prints.

1. Output Slot Paper Guide

When the output slot paper guide is not installed correctly, voids may occur even though the barcodes are printed normally.

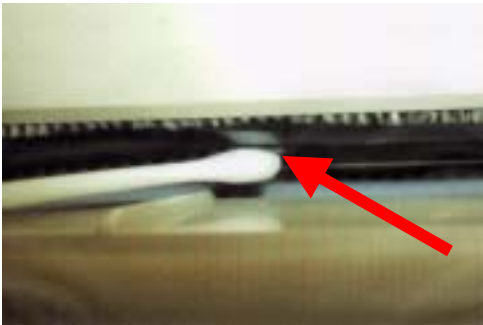
Insert the output slot paper guide into the slots  at its both sides.



2. How to Clean the Verifier Lens

Turn the power off. Remove the labels. Pull the paper guide toward you and remove it. Clean the verifier lens with the cotton swab dampened with alcohol (See the figure on the right.)

Set the labels, turn on the printer, and print labels. If the trouble persists, go to the next step.



3. Label Format Specification

In order to allow the barcode to be acknowledged, keep quiet zones (portions where nothing is printed) of not less than **3mm** on both sides of the barcode in the label format (See the figure on the right.). **If this specification is not fulfilled, change the label format.**



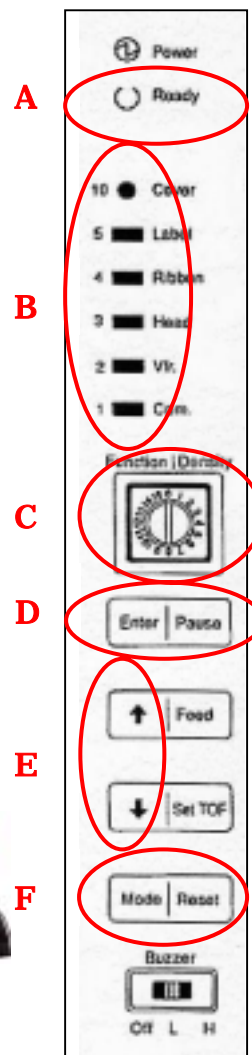
Note :
Keep blanks of not less than **3mm** on both sides of the barcode to prevent void labels from occurring.

4. How to Stop the Verifier

If you want to print labels temporarily without verification, modify the setting of "**function setting 3**".

Turn the power off.
Then turn the density switch **C** to **3**.
Turn on the power while pressing **F** [Mode/Reset] (See the figure on the right.). Press and hold the switch until the buzzer sounds (Release the switch when the buzzer sounds).
Check to see that **A** [Ready] LED flashes. (The flashing of [Ready] LED shows that the printer is in the function setting mode.)
Which LED of **B** is lit? (1or2 ?)
Make the LED 4 flash with in **E** and press and hold **D** [Enter/Pause] at least 2 seconds. (The buzzer makes a series of beeps.) Press and hold **F** [Mode/Reset] at least 2 seconds. Turn the power off and reset the density switch.

Note: When the function setting is sent to the printer by printing software you generated, the sent setting is effective.



Buzzer switch must be at L or H.

Turn the printer on and print labels.

SR Troubleshooting

Please contact us when you want the verifier to be fixed.

